



Click Month to go back  
**August 2017**

# Change Control Calendar

## September 2017

Click Month to go forward.  
**October 2017**

Calls highlighted with **Red Square** are Major Change Requests.  
 Calls Highlighted in **Gray** have been Resolved.  
 Calls with a **strikethrough** and marked with a **Black Square** have been Cancelled.  
 Dates Highlighted in **Blue** are University Holidays.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
				1	2 8:00 am - 665384 NETWORK	3
4	5 5:00 pm - 665393 STUDENT_RECORDS  5:00 pm - 665394 MOBILE_APP	6 8:00 am - 665389 LIBRARY_SYSTEMS	7 7:30 am - 665395 LANDESK_SERVICE_I  8:30 am - 665392 SERVER	8	9	10
11	12 8:00 am - 665396 MYPLACE  10:00 am - 665398 MOBILE_APP  5:00 pm - 665399 STUDENT_RECORDS	13 12:00 pm - 665400 FINANCE  5:00 pm - 665401 HR_PAYROLL	14 4:00 pm - 665397 NETWORK  5:00 pm - 665404 HR_PAYROLL	15 12:00 pm - 665405 FINANCE  5:00 pm - 665407 HR_PAYROLL	16	17
18 10:00 am - 665402 MOBILE_APP  5:00 pm - 665409 SERVER	19 8:30 am - 665403 FINANCIAL_AUTHORITY  <del>8:30 am - 665408</del> [C] FINANCIAL_AUTHORITY  3:00 pm - 665391 EMAIL	20	21 5:00 pm - 665411 ADMISSIONS	22 12:00 pm - 665406 FINANCE	23	24
25	26 7:00 am - 665410 MYPLACE	27	28	29	30	

Scroll down for more information

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
9/2/2017	665384	2/9/17 8:00 am	LS_TECH_SERVICE	Team Leader To Authorise	NETWORK
		Summary: PAT testing data comms equipment			
		Description: PAT testing data comms equipment in Graham Hills building			
		Reason For Change: Routine testing			
		Affected Services: All data communications supported services			
9/5/2017	665393	5/9/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
		Summary: Release updated Registration 2017 reports		Resolution: The modules have been released.	
		Description: Release updated Registration 2017 reports			
		Reason For Change: Required as part of the changes for Registration 2017			
		Affected Services: Student Records			
	665394	5/9/17 5:00 pm		Closed	MOBILE_APP
		Summary: Mobile App release 2.0.2		Resolution: version 2.0.2 released on 5th September	
		Description: Login:			
		Reason For Change: Bug fixes and improvements			
		Affected Services: IS Business systems			
9/6/2017	665389	6/9/17 8:00 am	LIBRARY_SYSTEMS	Resolved	LIBRARY_SYSTEMS
		Summary: Run August 2017 service pack on SUPrimo (production)		Resolution: Update ran 07:40 to 08:46	
		Description: Apply latest service pack to SUPrimo.			
		Reason For Change: Contains a number of fixes/features			
		Affected Services: LIR Customer Services			

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>9/7/2017</b>					
	<b>665392</b>	7/9/17 8:30 am	STRATHCLOUD	Resolved	SERVER
	Summary: Blade Enclosure - Ethernet switch firmware upgrade			Resolution: Completed and tested ok	
	Description: Upgrade to switch firmware. Ethernet switches x2				
	Reason For Change: Upgrade to new version				
	Affected Services: S2-Enc1 CORP-HYPER-V8 ProLiant BL460c Gen8				
	<b>665395</b>	7/9/17 7:30 am	SERVICE_DESK_SUPPORT1	Resolved	LANDESK_SERVICE_DESK
	Summary: Remove the Resolve With Attachment functionality from main Incident and Request proc			Resolution: Both processes updated	
	Description: I have been looking into ways to make these processes more efficient because I found t				
	Reason For Change: Removing this section from the processes reduces the time to save changes.				
	Affected Services: LANDesk console and LANDesk web access.				
<b>9/12/2017</b>					
	<b>665396</b>	12/9/17 8:00 am	LTE_DEV	Resolved	MYPLACE
	Summary: Myplace maintenance			Resolution: Upgrade implemented without issues. Service was down for only 5 minutes - 8:00 - 8	
	Description: Myplace maintenance upgrade, incorporating some small changes that were postponed				
	Reason For Change: There are some maintenance and bugfix improvements to the Myplace code which were				
	Affected Services: Pegasus / Mobile App				
	<b>665398</b>	12/9/17 10:00 am		Closed	MOBILE_APP
	Summary: Personalised Class Timetable session Changeover			Resolution: Completed approx 10pm on Monday 11th Sep	
	Description: Change will be applied on PDDD (Oracle read-only database) to allow the Mobile App ar				
	Reason For Change: Allow 2017/2018 personalised timetables to be available in Mobile App and Myplace				
	Affected Services: Class Timetable (Mobile App)				
	<b>665399</b>	12/9/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
	Summary: software release			Resolution: software successfully released	
	Description: ussa extract - process				
	Reason For Change: new software				
	Affected Services: none				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>9/13/2017</b>					
	<b>665400</b>	13/9/17 12:00 pm	FMS_ITSUPP	Resolved	FINANCE
	Summary: Change to misfin_tuition_fund_guarantee view			Resolution: Released to live	
	Description: Tightening of check of student's SAAS history				
	Reason For Change: Finance business requirement				
	Affected Services: Online Registration				
	<b>665401</b>	13/9/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	HR_PAYROLL
	Summary: New Version of Package			Resolution: released	
	Description: Spec and Body				
	Reason For Change: Required				
	Affected Services: HR, Payroll				
<b>9/14/2017</b>					
	<b>665397</b>	14/9/17 4:00 pm	NETWORKING	Resolved	NETWORK
	Summary: Resize Dyer end user IP subnet			Resolution: No particular problems.	
	Description: The end user Dyer subnet will be resized from the current 130.159.52.0/24 to 130.159.52.0/24				
	Reason For Change: More IP addressing needed.				
	Affected Services: End user IP services for Dyer building.				
	<b>665404</b>	14/9/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	HR_PAYROLL
	Summary: Pensions - New Version of Package and Forms			Resolution: Implemented	
	Description: Pensions - New Version of Package and Forms				
	Reason For Change: Required				
	Affected Services: Pensions				
<b>9/15/2017</b>					
	<b>665405</b>	15/9/17 12:00 pm	FMS_ITSUPP	Resolved	FINANCE
	Summary: MISFIN_MISC_EMAIL - change email recipients			Resolution: release successful	
	Description: Amend recipients of pr_changes_report, stins_report and ctins_report				
	Reason For Change: From Carole Muir:				
	Affected Services: Email/FMS reporting				
	<b>665407</b>	15/9/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	HR_PAYROLL
	Summary: New version of Form			Resolution: released	
	Description: MISHRP005				
	Reason For Change: new functionality				
	Affected Services: Payroll				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>9/18/2017</b>					
	<b>665402</b>	18/9/17 10:00 am	MOBILE_APP_SUPPORT	Awaiting Implementation	MOBILE_APP
	Summary: Mobile App release 2.0.3				
	Description: Notices: 'Mark all as read' feature				
	Reason For Change: Bug fixes and improvements				
	Affected Services: IS Business systems				
	<b>665409</b>	18/9/17 5:00 pm	INFRASUPP	Awaiting Implementation	SERVER
	Summary: Replace write cache battery in vax				
	Description: Replace write cache batteries in VAX to address current performance issues				
	Reason For Change: Batteries need replaced				
	Affected Services: All VAX-based services, interactive and batch.				
<b>9/19/2017</b>					
	<b>665391</b>	19/9/17 3:00 pm	EMAIL	Resolved	EMAIL
	Summary: Exchange Mailbox Servers - Apply critical/important Microsoft Security Updates			Resolution: Servers all patched successfully	
	Description: The Exchange mailbox servers hosting the email databases for Staff/PGR Students will				
	Reason For Change: Applying critical/important Microsoft Security Updates				
	Affected Services: Staff/PGR Email and Public Folder system. Users may notice a few seconds of disruption				
	<b>665403</b>	19/9/17 8:30 am	APPLICATIONS_SUPPORT	Resolved	FINANCIAL_AUTHORITY_TO_APPOINT
	Summary: FATA change to maximum salary calculation			Resolution: IMPLEMENTED	
	Description: FATA change to maximum salary calculation				
	Reason For Change: Requested by customer				
	Affected Services: FATA				
	<b>665408</b>	19/9/17 8:30 am	SRVAXSUPP	Cancelled	FINANCIAL_AUTHORITY_TO_APPOINT
	Summary: FATA - max salary cost calculation			Resolution: duplicate	
	Description: Include apprentice levy in a maximum salary cost				
	Reason For Change: Customer request				
	Affected Services: FATA				
<b>9/21/2017</b>					
	<b>665411</b>	21/9/17 5:00 pm	APPLICATIONS_SUPPORT	Awaiting Implementation	ADMISSIONS
	Summary: Final Check Report modification				
	Description: Final Check Report modification				
	Reason For Change: Required to address I309467				
	Affected Services: Admissions Final Check Report				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
9/22/2017	665406	22/9/17 12:00 pm	FMS_ITSUPP	Awaiting Implementation	FINANCE
		Summary: MISFIN_CREDIT_AGREEMENTS_PKG changes to replace staff leaver name and no			
		Description: Procedure send_mail needs changed to replace name and extension of staff leaver			
		Reason For Change: See request from Clare U/Carole M under incident no I307183			
		Affected Services: FIN			
9/26/2017	665410	26/9/17 7:00 am	LTE_DEV	Awaiting Implementation	MYPLACE
		Summary: Myplace database essential maintenance			
		Description: The Myplace database needs a field type change on one of the tables, which will require			
		Reason For Change: The field messages.fullmessage should be of type LONGTEXT but is currently of type T			
		Affected Services: Mobile app, Pegasus			