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June 2017

Change Control Calendar

July 2017

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August 2017

Calls highlighted with **Red Square** are Major Change Requests.

Calls Highlighted in **Gray** have been Resolved. Calls with a **strikethrough** and marked with a **Black Square** have been Cancelled.

Dates Highlighted in **Blue** are University Holidays.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
					1 8:00 am - 665352 NETWORK 12:00 am - 665350 PFACT	2
3	4 8:30 am - 665353 LIBRARY_SYSTEMS 12:00 pm - 665354 STUDENT_RECORDS	5 3:00 pm - 665344 EMAIL	6 5:00 pm - 665355 ADMISSIONS	7	8	9
10	11 5:00 pm - 665356 STUDENT_RECORDS	12 12:00 pm - 665358 EMIS	13	14	15	16
17	18	19 8:30 am - 665359 LANDESK_SERVICE_DE	20 9:00 am - 665357 LIBRARY_SYSTEMS	21	22	23
24	25	26	27 8:00 am - 665361 NETWORK	28	29	30
31 5:00 pm - 665365 ADMISSIONS						

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Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
7/1/2017					
	665350	2/7/17 12:00 am	INFRASUPP	Resolved	PFACT
	Summary: PFACT upgrade			Resolution: software upgraded, tested and released to users	
	Description: upgrade to 3.1				
	Reason For Change: new version				
	Affected Services: Pfact, KE (on Pegasus) and Strathclyde award management system (on Pegasus)				
7/1/2017					
	665352	1/7/17 8:00 am	NETWORKING	Resolved	NETWORK
	Summary: Optical fibre works for Student residences			Resolution: Most works completed on the weekend, and re-patching took place on Monday. Res	
	Description: Several optical fibres will be cut and redirected from Colville building into Chancellors hall, as part of the enabling works for the Learning and Teaching building. There will be no network				
	Reason For Change: Enabling works for the Learning and Teaching building				
	Affected Services: All network services in all student residences, apart from Birkbeck, Chancellors, and Andrew Ure.				
7/4/2017					
	665353	4/7/17 8:30 am	LIBRARY_SYSTEMS	Resolved	LIBRARY_SYSTEMS
	Summary: Various updates to Sentry			Resolution: Completed	
	Description: Apply new CusterCon.exe				
	Reason For Change: Applying current versions and patches for Sentry as first step in diagnosing issue with cluster controller stopping.				
	Affected Services: Library entrance				
7/4/2017					
	665354	4/7/17 12:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
	Summary: PPIO details Report			Resolution: Module has been successfully released.	
	Description: Update to PPIO details report				
	Reason For Change: Requested by SEES				
	Affected Services: PPIO Details Report				
7/5/2017					
	665344	5/7/17 3:00 pm	EMAIL	Resolved	EMAIL
	Summary: Exchange Mailbox Servers - Apply Critical/Important Security Updates			Resolution: All mailbox servers successfully patched.	
	Description: The Exchange mailbox servers hosting the email databases for Staff/PGR Students will be patched during the following times:				
	Reason For Change: Applying June 2017 critical/important Microsoft security updates.				
	Affected Services: Staff/PGR Email and Public Folder system. Users may notice a few seconds of disruption accessing their email during the time the procedure is performed.				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
7/6/2017	665355	6/7/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	ADMISSIONS
Summary: Release audit table				Resolution: Table successfully released.	
Description: Release audit table for UCAS PA Context Data					
Reason For Change: Requested by SEES					
Affected Services: None					
7/11/2017	665356	11/7/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
Summary: Reg 2017 preparatory release				Resolution: Release successful	
Description: Reg 2017 preparatory release. New data structure to record the RHS text for Online Registration					
Reason For Change: Required as part of the Registration 2017 changes					
Affected Services: PEGASUS Online Registration Application					
7/12/2017	665358	12/7/17 12:00 pm	FMS_ITSUPP	Resolved	EMIS
Summary: Release of fms_emis_api_pkg to agr56_load schema				Resolution: Implementation Successful	
Description: new version of fms_emis_api_pkg					
Reason For Change: Business requirement					
Affected Services: EMIS/FMS Interface					
7/19/2017	665359	19/7/17 8:30 am	LIBRARY_SYSTEMS	Resolved	LANDESK_SERVICE_DESK
Summary: Change to LIB hot topic process in LANDesk				Resolution: Completed.	
Description: Add decision for 'Cash Payment' in LIB HT process					
Reason For Change: to allow custom resolution					
Affected Services: Communicate to enquiry desk					
7/20/2017	665357	20/7/17 9:00 am	LIBRARY_SYSTEMS	Resolved	LIBRARY_SYSTEMS
Summary: Move Sentry database to centrally supported MySQL cluster				Resolution: database moved:	
Description: Move MySQL database for access control system for the Library (Sentry) off VM (lib-vmsapp1.lib.strath.ac.uk) to centrally supported MySQL cluster.					
Reason For Change: Back-up and security will be centrally managed.					
Affected Services: While work takes place (around 1 hour)					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
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7/27/2017

665361	27/7/17 8:00 am	NETWORKING	Resolved	NETWORK	
Summary: Migration of connection servicing Sir William Duncan building			Resolution: done and ok		
Description: The connection to the network distribution switch servicing Sir William Duncan building will be migrated to the Business School router. There will be a brief disruption to wired and wirele					
Reason For Change: Connect to newer router.					
Affected Services: All wired and wireless services in Sir William Duncan.					

7/31/2017

665365	31/7/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	ADMISSIONS	
Summary: New table and Criteria for Admissions Roll Forward			Resolution: This has been successfully implemented		
Description: New table and Criteria for Admissions Roll Forward					
Reason For Change: Required for Admissions Roll Forward					
Affected Services: Admissions					