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July 2017

Change Control Calendar

August 2017

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September 2017

Calls highlighted with **Red Square** are Major Change Requests.

Calls Highlighted in **Gray** have been Resolved. Calls with a **strikethrough** and marked with a **Black Square** have been Cancelled.

Dates Highlighted in **Blue** are University Holidays.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
	1 7:30 am - 665363 LANDESK_SERVICE_DES 1:30 pm - 665366 HRIS 3:00 pm - 665362 EMAIL 6:00 pm - 665369 HR_PAYROLL	2 7:30 am - 665364 LANDESK_SERVICE_DES 11:30 am - 665370 SERVER 5:00 pm - 665371 ONLINE_REGISTRATION	3	4	5	6
7	8 8:00 am - 665372 SERVER 5:00 pm - 665373 EWDS	9	10 8:00 am - 665375 LIBRARY_SYSTEMS	11 10:00 am - 665367 PEGASUS	12	13 8:30 am - 665374 LIBRARY_SYSTEMS
14 10:00 am - 665368 PEGASUS 12:00 pm - 665378 R&C	15 2:00 pm - 665376 HR_PAYROLL 12:00 am - 665379 PEGASUS	16	17 5:00 pm - 665380 ADMISSIONS	18	19 8:00 am - 665377 NETWORK	20
21 10:00 am - 665381 PEGASUS	22 8:00 am - 665360 MYPLACE 5:00 pm - 665382 STUDENT_ASS_MEMBE	23	24	25 7:00 pm - 665342 SHAREPOINT	26 8:00 am - 665383 NETWORK	27
28	29 5:00 pm - 665385 STUDENT_RECORDS 5:00 pm - 665386 HR_PAYROLL	30 5:00 pm - 665388 LIBRARY_SYSTEMS	31 10:00 am - 665387 WEBSITE 1:00 pm - 665390 HR_PAYROLL			

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Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category	
8/1/2017	665362	1/8/17 3:00 pm	EMAIL	Resolved	EMAIL	
	Summary:	Exchange Mailbox Servers - Apply critical/important Microsoft Security Updates			Resolution:	All patches successfully applied.
	Description:	The Exchange mailbox servers hosting the email databases for Staff/PGR Students will be patched during the following times:				
	Reason For Change:	Applying September 2016 critical/important Microsoft Security Updates				
	Affected Services:	Staff/PGR Email and Public Folder System. Users may notice a few seconds of disruption accessing their email during the time the procedure is performed.				
	665363	1/8/17 7:30 am	SERVICE_DESK_SUPPORT	Resolved	LANDESK_SERVICE_DESK	
	Summary:	Add Note - send note to all members of current assigned group (unless you specifically c			Resolution:	Due to time constraints, this change was applied to the general request process only
	Description:	The functionality has been changed on the general Incident process and the general Request process so that by default, every member of the current assigned group will be sent an em				
	Reason For Change:	Requested by analysts - see Request 812492				
	Affected Services:	LANDesk console and LANDesk web access.				
	665366	1/8/17 1:30 pm	APPLICATIONS_SUPPORT	Resolved	HRIS	
	Summary:	Changes to pure data report requested by SK			Resolution:	New version of the package MISPER_REFRESH_PURE_DATA_PKG has been relea
	Description:	New classification ids to be added to scripts to include more records in the pure data report				
	Reason For Change:	requested by users				
	Affected Services:	Pure data report				
	665369	1/8/17 6:00 pm	APPLICATIONS_SUPPORT	Resolved	HR_PAYROLL	
	Summary:	New version of database package			Resolution:	Released
	Description:	New version of pension return package				
	Reason For Change:	New version of pension return package				
	Affected Services:	Pensions				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
8/2/2017					
	665364	2/8/17 7:30 am	SERVICE_DESK_SUPPORT1	Resolved	LANDESK_SERVICE_DESK
	Summary: Add Note - send note to all members of current assigned group (unless you specifically c			Resolution: implemented and tested	
	Description: See Change 665363				
	Reason For Change: See Change 665363				
	Affected Services: LANDesk console and LANDesk web access.				
	665370	2/8/17 11:30 am	SYS_ARCH_MISC	Resolved	SERVER
	Summary: Blade Enclosure - FC and Ethernet switch firmware upgrade			Resolution: Cluster errors after the reboot of first ethernet switch. Moved VMs and disk ownership	
	Description: Upgrade to switch firmware. Fibre channel switches x2 and Ethernet switches x2				
	Reason For Change: Upgrade to new version				
	Affected Services: Corp-esx20 and corp-hyper-v10				
	665371	2/8/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	ONLINE_REGISTRATION
	Summary: release of software			Resolution: released successfully 2/8/17	
	Description: release of software incorporating the enhancements to this years online registration process				
	Reason For Change: online registration is due to open to students early August				
	Affected Services: Online registration				
8/8/2017					
	665372	8/8/17 8:00 am	SYS_ARCH_MISC	Resolved	SERVER
	Summary: Blade Enclosure - Ethernet switch firmware upgrade			Resolution: Firmware upgraded on both Ethernet switches.	
	Description: Upgrade to switch firmware. Ethernet switche x2				
	Reason For Change: Upgrade to new version				
	Affected Services: EX2010-UM1				
	665373	8/8/17 5:00 pm	EWDS_SUPPORT	Resolved	EWDS
	Summary: Upgrade of DNN content management system instance ewds2.strath.ac.uk			Resolution: implementation complete. Minor tidying required for some client sites	
	Description: Upgrading instance of DNN which hosts a number of live sites. Customers have been informed of upgrade, which should involve no down time.				
	Reason For Change: Security and functionality updates.				
	Affected Services: Customers - e.g. SCILT, academic conference sites				
8/10/2017					
	665375	10/8/17 8:00 am	LIBRARY_SYSTEMS	Resolved	LIBRARY_SYSTEMS
	Summary: Removed redundant steps in LIB Request HT process			Resolution: Implemented	
	Description: Remove the following steps from LIB Request HT process:				
	Reason For Change: These no longer have templates or console shortcuts.				
	Affected Services: IS Enquiry service				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
8/11/2017	665367	11/8/17 10:00 am		Closed	PEGASUS
	Summary:	Submission of Strathclyde App v2.0.0 to Apple, Google and Windows Phone App stores		Resolution: Upload to stores was completed on 11th August for Windwos phone and iOS	
	Description:	We are planning to submit the next major version of the Strathclyde Mobile App (v2.0.0) to the app stores on Friday 11th August.			
	Reason For Change:	This is in preparation for the release of the significantly upgraded mobile app v2.0.0 developed using the new Ionic mobile framework.			
	Affected Services:	Strathclyde Mobile App			
8/13/2017	665374	13/8/17 8:30 am	LIB_ATTENDANTS	Resolved	LIBRARY_SYSTEMS
	Summary:	Remove cash options from all self-issue kiosk		Resolution: Implemented 14/08 (date change created for was incorrect)	
	Description:	Turn off cash payment options at self-service kiosks			
	Reason For Change:	Library no longer taking cash payments for fines			
	Affected Services:	Library			
8/14/2017	665368	14/8/17 10:00 am		Closed	PEGASUS
	Summary:	Public release of Mobile App v2.0.0		Resolution: Release of v2.0.0 to the Google Play and Apple App stores was carried out on the m	
	Description:	Public release of Strathclyde App v2.0.0 on Apple, Android and Windows Phone app stores.			
	Reason For Change:	This release brings improvements to the App's front-end framework that have been necessary to allow innovative new services and features to be delivered more efficiently.			
	Affected Services:	Strathclyde Mobile App			
	665378	14/8/17 12:00 pm	APPLICATIONS_SUPPORT	Resolved	R&C
	Summary:	online accommodation application		Resolution: IMPLEMENTED on Monday 14th	
	Description:	online accommodation application - textual change			
	Reason For Change:	online accommodation application - textual change			
	Affected Services:	online accommodation			

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
8/15/2017	665376	15/8/17 2:00 pm	MAJOR_INCIDENTS_LIST	Team Leader To Authorise	HR_PAYROLL
	Summary:	Supplementary Payroll Upgrade			
	Description:	Workers Project - Supplementary payroll, Multiple changes to front end and back end objects			
	Reason For Change:	The supplementary payroll system has been redesigned to remove zero hour contracts			
	Affected Services:	N/A			
	665379	16/8/17 12:00 am	APPLICATIONS_SUPPORT	Resolved	PEGASUS
	Summary:	New application to capture personal details as part of Guaranteed-hours assignment		Resolution: Released new Java application uddc	
	Description:	New application to capture personal details as part of Guaranteed-hours assignment			
	Reason For Change:	Requested by HR			
	Affected Services:	Supplementary payments			
8/17/2017	665380	17/8/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	ADMISSIONS
	Summary:	Final Check Report modification		Resolution: Report has been successfully released	
	Description:	Final Check Report modification			
	Reason For Change:	Required to allow report to be run even if there are multiple Scholarship SAOs for some applicants			
	Affected Services:	Admissions Final Check Report			
8/19/2017	665377	19/8/17 8:00 am	NETWORKING	Resolved	NETWORK
	Summary:	Electrical Safety Test - Business School		Resolution: no issues	
	Description:	Brief disruption to network service in Business School (Stenhouse/Duncan/CS wings) over the weekend of 19/20 August.			
	Reason For Change:	Statutory electrical safety tests			
	Affected Services:	Network services			
8/21/2017	665381	21/8/17 10:00 am	MOBILE_APP_SUPPORT	Resolved	PEGASUS
	Summary:	Public release of Strathclyde App v2.0.1 on Apple, Android and Windows Phone app sto		Resolution: App v2.0.1 now released to Android, Apple and Windows Phone stores.	
	Description:	This is a bugfix release to address the following issues:			
	Reason For Change:	Address known bugs with app v2.0.0			
	Affected Services:	Strathclyde App			

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category	
8/22/2017	665360	22/8/17 8:00 am		Closed	MYPLACE	
	Summary:	Myplace August session change and upgrade			Resolution:	Done as scheduled.
	Description:	The 2017-2018 server will be moved to classes.myplace.strath.ac.uk and the 2016-2017 one to classes2016-2017.myplace.strath.ac.uk				
	Reason For Change:	This is the annual "session change" required to prepare Myplace for the new academic year.				
	Affected Services:	Pegasus, Mobile app				
	665382	22/8/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_ASS_MEMBER	
	Summary:	release of software			Resolution:	completed
	Description:	release of view and new version of java application				
	Reason For Change:	bring processing inline with GDPR regulations				
	Affected Services:	Association member details				
8/25/2017	665342	25/8/17 7:00 pm	SHAREPOINT_SUPPORT	Resolved	SHAREPOINT	
	Summary:	Reorganising SharePoint's content databases			Resolution:	A number of site collections moved to new content databases in order to optimise sto
	Description:	Reorganising SharePoint's site collections into different content databases to optimise performance.				
	Reason For Change:	Site collections are growing. Content databases need to be optimised to accommodate this.				
	Affected Services:	SharePoint				
8/26/2017	665383	26/8/17 8:00 am	NETWORKING	Resolved	NETWORK	
	Summary:	Portable Appliance Testing of network in McCance + Collins building			Resolution:	A couple of issues with network stacks that didn't initialise properly and had to be col
	Description:	In order to permit Portable APp				
	Reason For Change:	PAT.				
	Affected Services:	All wired and wireless services in McCance and Collins building,except the Principal's area L2.				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
8/29/2017					
	665385	29/8/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
	Summary: Release minor modification			Resolution: Modules have been successfully released.	
	Description: Release minor modification to MISREG951, MISREG997 and MIS_SIS044				
	Reason For Change: Requested by SEES				
	Affected Services: Student return to VAX. Applicant Roll Forward				
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	665386	29/8/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	HR_PAYROLL
	Summary: New version of payroll menu and form			Resolution: Implmented	
	Description: New version of payroll menu and form				
	Reason For Change: Bug fix and new form				
	Affected Services: HR HRP				
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8/30/2017					
	665388	30/8/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	LIBRARY_SYSTEMS
	Summary: software release			Resolution: implementation complete	
	Description: enhancements to the library extract process				
	Reason For Change: enhancements required to meet business required				
	Affected Services: overnight load process				
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8/31/2017					
	665387	31/8/17 10:00 am	WEBTEAM	Team Leader To Authorise	WEBSITE
	Summary: update the web site server side redirects file				
	Description: Replace the current httpd-rewrite.conf file on the web site with a updated / cleaned version. This will happen on one web server first for testing and then implemented on the other.				
	Reason For Change: As part of the T4 upgrade and improvement work currently undergoing we have review the server side redirects httpd-rewrite.conf file and remove a large number of redirects that where				
	Affected Services: Web site				
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	665390	31/8/17 1:00 pm	HRPSUPP	Resolved	HR_PAYROLL
	Summary: Supplementary Payroll exceptions prcessing release			Resolution: MISHRP299.fmx & MISFIN_SUPP_PAYROLL_PKG released successfully	
	Description: Release new package body MISFIN-SUPP_PAYROLL_PKG body only				
	Reason For Change: Workers Phase II Project				
	Affected Services: HR Suppl Payroll Exceptions processing				