



Change Control Calendar

[Click Month to go back](#)

December 2017

January 2018

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February 2018

Calls highlighted with **Red Square** are Major Change Requests.
 Calls Highlighted in **Gray** have been Resolved.
 Calls with a **strikethrough** and marked with a **Black Square** have been Cancelled.
 Dates Highlighted in **Blue** are University Holidays.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
1 12:00 am - 665474 ■ FINANCE	2 12:00 am - 665475 ■ FINANCE	3 12:00 am - 665476 ■ FINANCE	4 8:00 am - 665500 LANDESK_SERVICE_I	5 9:00 am - 665509 ■ E2 LANDESK_SERVICE_DE	6	7 8:00 am - 665510 ■ SERVER
8	9	10 9:00 am - 665511 ■ EMAIL	11 5:00 pm - 665513 WEBSITE	12	13	14
15	16 8:30 am - 665515 MYPLACE 2:00 pm - 665520 HR_PAYROLL	17 9:30 am - 665512 FILESTORE 12:00 pm - 665521 RIMS 4:00 pm - 665530 STUDENT_RECORDS 5:30 pm - 665532 VAX_STUDENT_RECOR	18 2:00 pm - 665531 STUDENT_RECORDS 2:30 pm - 665527 HR_PAYROLL 2:45 pm - 665528 TELEDIR 3:00 pm - 665524 STUDENT_RECORDS	19	20	21
22 10:00 am - 665514 WEBSITE 10:00 am - 665516 SKYPE_FOR_BUSINESS 4:00 am - 665517 {DC MOBILE_APP 10:30 am - 665540 ADMISSIONS	23 8:00 am - 665525 ■ MYPLACE 9:30 am - 665518 PEGASUS 9:30 am - 665519 PEGASUS 10:00 am 665555 EWDS 2:00 pm - 665557 EWDS	24 2:00 pm - 665554 EWDS 3:00 pm - 665507 EMAIL	25 4:30 pm - 665523 MYPLACE 5:00 pm - 665522 EWDS 5:00 pm - 665533 HR_PAYROLL 5:15 pm - 665534 HR_PAYROLL EWDS 3:00 pm - 665508 EMAIL	26	27	28
29 2:00 pm - 665553 8:30 am - 665565 LANDESK_SERVICE_DE 5:00 pm - 665571 ADMISSIONS 5:00 pm - 665529 MOBILE_APP DEVELOPMENT_AND_T	30 12:00 am - 665567 WEBSITE 1:00 am - 665541 R&C 8:00 am - 665563 NETWORK 8:00 am - 665566 ADR 8:00 am - 665568 PEGASUS 8:30 am - 665572 FINANCE 9:00 am - 665564 LANDESK_SERVICE_DES 9:30 am - 665561 PEGASUS 10:30 am - 665573 HR_PAYROLL	31 8:30 am - 665569 LANDESK_SERVICE_DE 8:45 am - 665574 {DC MYPLACE 9:30 am - 665560 PEGASUS 5:00 pm - 665537 STUDENT_RECORDS				

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Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
1/1/2018	665474	1/1/18 12:00 am	FMS_SYSTEMS	Resolved	FINANCE
Summary: FMS upgrade				Resolution: DONE	
Description: Upgrade of finance system software. Provsion of new databases and servers.					
Reason For Change: Application, System software and hardware enhancements.					
Affected Services: Finance system: FMS web (fms.strath.ac.uk), FMS desktop and FMS webpayments (fmmpay.strath.ac.uk)					
1/2/2018	665475	2/1/18 12:00 am	FMS_SYSTEMS	Resolved	FINANCE
Summary: FMS upgrade				Resolution: DONE	
Description: Upgrade of finance system software. Provsion of new databases and servers.					
Reason For Change: Application, System software and hardware enhancements.					
Affected Services: Finance system: FMS web (fms.strath.ac.uk), FMS desktop and FMS webpayments (fmmpay.strath.ac.uk)					
1/3/2018	665476	3/1/18 12:00 am	FMS_SYSTEMS	Resolved	FINANCE
Summary: FMS upgrade				Resolution: DONE	
Description: Upgrade of finance system software. Provsion of new databases and servers.					
Reason For Change: Application, System software and hardware enhancements.					
Affected Services: Finance system: FMS web (fms.strath.ac.uk), FMS desktop and FMS webpayments (fmmpay.strath.ac.uk)					
1/4/2018	665500	4/1/18 8:00 am	LS_AUDIO_VISUAL_SUPPC	Resolved	LANDESK_SERVICE_DESK
Summary: Major change authorisation to be restricted to members of the CAB				Resolution: Precondition 'can authorise' has been added to this process.	
Description: On the Change Request(1) process add pre-condition to 'authorise' action to check change status and analyst group membership.					
Reason For Change: Currently all changes can be approved by any analyst.					
Affected Services: Brief outage for Change process in LANDesk					
1/5/2018	665509	5/1/18 9:00 am	LS_AUDIO_VISUAL_SUPPC	Cancelled	LANDESK_SERVICE_DESK
Summary: test major change authority control				Resolution: This was a test of the change process.	
Description: test for major change authority control					
Reason For Change: no control on change authorisation					
Affected Services: test					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
1/7/2018					
	665510	7/1/18 8:00 am	SECURITY	Resolved	SERVER
	Summary: Curran power shutdown			Resolution: Our part completed successfully, although overall job postponed.	
	Description: Estates Management will shutting all power to the Curran building. The server room will be powered from the backup generator.				
	Reason For Change: HV work				
	Affected Services: services at risk				
1/10/2018					
	665511	10/1/18 9:00 am	EMAIL	Resolved	EMAIL
	Summary: Installation of SPF and DMARC settings for strath.ac.uk mail domain			Resolution: Records added, no immediate impact noted.	
	Description: We will be deploying SPF and DMARC settings to the strath.ac.uk mail domain.				
	Reason For Change: Improve mail domain security and reputation.				
	Affected Services: Outbound mail from @strath.ac.uk addresses. No end-user impact is expected.				
1/11/2018					
	665513	11/1/18 5:00 pm	WEBTEAM	Resolved	WEBSITE
	Summary: Website CSS Update			Resolution: CSS uploaded and live at 5pm, 11/01/2018.	
	Description: Two bug fixes -				
	Reason For Change: Bug fixes for launch of new 'Why Strathclyde?' page.				
	Affected Services: Corporate website				
1/16/2018					
	665515	16/1/18 8:30 am	LTE_DEV	Resolved	MYPLACE
	Summary: Switching Peer Assessment module from v8.0 to v8.1			Resolution: Updated to v8.1	
	Description: We are releasing a bug-fix to the Peer Assessment component of Myplace.				
	Reason For Change: Addresses issues raised in I316126. Change should also have formed part of T-build update.				
	Affected Services: Myplace Peer Assessment component				
	665520	16/1/18 2:00 pm	HRPSUPP	Resolved	HR_PAYROLL
	Summary: Data change			Resolution: Implemented	
	Description: Delete TCH record				
	Reason For Change: Requested				
	Affected Services: HR				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
1/17/2018	665512	17/1/18 9:30 am	STRATHCLOUD	Resolved	FILESTORE
		Summary: Strathcloud Storage Zone Controller software upgrade		Resolution: As planned. Document editing on-line now enabled.	
		Description: Upgrade of storage zone controllers to bring them up to current supported configuration and enable new feature (In app editing of Microsoft documents)			
		Reason For Change: Additional feature set			
		Affected Services: Strathcloud - no downtime due to the fact that we load balance the service. Tried and tested this version in test environment			
	665521	17/1/18 12:00 pm	RIMS_SUPPORT	Awaiting Implementation	RIMS
		Summary: Add 2 columns to RIMS_LIVE Business Objects universe			
		Description: RIMS_LIVE business universe table rims_project_status_histories - 2 new columns in view and on universe su_award and stath_fec.			
		Reason For Change: user request			
		Affected Services: Business Objects; RIMS_LIVE			
	665530	17/1/18 4:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
		Summary: update of personal development adviser information		Resolution: implemented	
		Description: update of personal development advisers for selected students			
		Reason For Change: established process			
		Affected Services: none			
	665532	17/1/18 5:30 pm	APPLICATIONS_SUPPORT	Resolved	VAX_STUDENT_RECORDS
		Summary: Update of Incorrect Award Name on Vax student Records		Resolution: implement 17/1/18	
		Description: update the Award title as per I 316769			
		Reason For Change: verification letter has been requested by a student			
		Affected Services: none / data change on Vax			

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
1/18/2018	665522	18/1/18 5:00 pm	EWDS_SUPPORT	Resolved	EWDS
		Summary: Monthly manual Windows updates to EWDS server. Requires restart.		Resolution: no issues	
		Description: Undertaking the monthly manual Windows updates to EWDS servers. Requires restart.			
		Reason For Change: Updates done manually to ensure that applications on the servers come 'back up' ok after restart.			
		Affected Services: Various EWDS sites.			
	665523	18/1/18 4:30 pm	MYPLACE_SUPPORT	Resolved	MYPLACE
		Summary: Update My Coursework to v10.1 (bug fix)		Resolution: my coursework switched to v10.1 tagged release	
		Description: Bug fix from 10.0 to 10.1.			
		Reason For Change: Bug fix release to fix current student timetable issues.			
		Affected Services: Myplace			
	665524	18/1/18 3:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
		Summary: data change		Resolution: data changed	
		Description: change to underlying data to allow consolidation see change Request R922859			
		Reason For Change: to facilitate a person consolidation on the system			
		Affected Services: user access to Pegasus until consolidation has been completed through the system			
	665527	18/1/18 2:30 pm	HRPSUPP	Resolved	HR_PAYROLL
		Summary: Historical period of service left open in error and can't update		Resolution: Implemented as per request	
		Description: person code 947975.			
		Reason For Change: HR could not update the pos with an end date via the system as the status was invalid for a user update.			
		Affected Services: HR & Payroll			
	665528	18/1/18 2:45 pm	APPLICATIONS_SUPPORT	Resolved	TELEDIR
		Summary: appoint a teledir nominee		Resolution: IMPLEMENTED	
		Description: appoint a teledir nominee			
		Reason For Change: request from Deputy Director			
		Affected Services: teledir			
	665531	18/1/18 2:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
		Summary: Update of personal Adviser details		Resolution: implemented	
		Description: update of selected student personal development adviser information			
		Reason For Change: agreed and establish process			
		Affected Services: none -			
	665533	18/1/18 5:00 pm	HRPSUPP	Resolved	HR_PAYROLL
		Summary: Unite Union Subscription Increase		Resolution: released to live	
		Description: New rates			
		Reason For Change: required			

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
Affected Services: payrol					
	665534	18/1/18 5:15 pm	HRPSUPP	Resolved	HR_PAYROLL
Summary: Modify appt /payroll status followig update to a contract extension being made leaver					
Resolution: Implemented as per request					
Description: In addition to a contract extension, a leaver record is required for person code 826389.					
Reason For Change: Business change outwith existing system rules.					
Affected Services: Payroll					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
1/22/2018	665514	22/1/18 10:00 am	WEBTEAM	Team Leader To Authorise	WEBSITE
<p>Summary: consolidation of website analytics code</p> <p>Description: The website uses google analytics(GA) code for basic web analytics. The site also employs google tag manager (GTM)to activate more advanced tracking - such as remarketing campa</p> <p>Reason For Change: The benefits of Google Tag Manager are enormous to any business, large or small.</p> <p>Affected Services: www.strath.ac.uk; sbs.strath.ac.uk; ewds.strath.ac.uk</p>					
	665516	22/1/18 10:00 am	SKYPE	Resolved	SKYPE_FOR_BUSINESS
<p>Summary: Update SfB Front End and Edge Servers</p> <p>Description: Apply December CU for SfB on 3 x Front End servers, and 2 x Edge Servers</p> <p>Reason For Change: Update SfB System</p> <p>Affected Services: SfB</p> <p>Resolution: All front ends and edge servers successfully patched (SfB update and Windows upd</p>					
	665517	22/1/18 10:00 am	MOBILE_APP_SUPPORT	Cancelled	MOBILE_APP
<p>Summary: Mobile App front-end release: 2.3.1</p> <p>Description: Notification sound iOS fix,</p> <p>Reason For Change: End of sprint release</p> <p>Affected Services: Business Systems, Library</p> <p>Resolution: This has changed. Robert Greer is creating a new one.</p>					
	665538	22/1/18 4:00 pm		Closed	MOBILE_APP
<p>Summary: Database changes to support upcoming release of Strathclyde App version 2.3.1</p> <p>Description: A number of database changes are required to support the upcoming release of Strathclyde App version 2.3.1.</p> <p>Reason For Change: This back-end release is required to support new features and address bugs in the Mobile App.</p> <p>Affected Services: Strathclyde App</p> <p>Resolution: Release completed by 5pm on Monday 22nd Jan</p>					
	665540	22/1/18 10:30 am	APPLICATIONS_SUPPORT	Resolved	ADMISSIONS
<p>Summary: Run Incoming UCAS process</p> <p>Description: Run Incoming UCAS process</p> <p>Reason For Change: Did not run at the weekend as UCAS odbc link was unavailable.</p> <p>Affected Services: Admissions</p> <p>Resolution: The process has successfully completed.</p>					
	665553	22/1/18 2:00 pm	EWDS_SUPPORT	Resolved	EWDS
<p>Summary: EWDS form development and updates</p> <p>Description: Development and maintenance work on various EWDS forms. Implement new and revised functionality including adding new forms.</p> <p>Reason For Change: Ongoing requirement for forms functionality and updates.</p> <p>Affected Services: EWDS forms instances</p> <p>Resolution: no issues</p>					
	665559	22/1/18 3:30 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
<p>Summary: Process the Notifications for the specified students in I316979</p> <p>Description: Process the 3 Notifications for the specified students in I316979</p> <p>Reason For Change: Requested in I316979</p> <p>Resolution: Notifications have been processed on Oracle</p>					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
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Affected Services: Student Records/Admissions

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
1/23/2018	665506	23/1/18 3:00 pm	EMAIL	Resolved	EMAIL
Summary: Exchange Mailbox Server - Apply critical/important Microsoft Security Updates				Resolution: Server successfully patched	
Description: EX2010-MBX3 mailbox server for Staff/PGR email will be patched on Tuesday 23rd January 2018 between 15:00 - 16:00.					
Reason For Change: Applying critical/important Microsoft Security Updates					
Affected Services: Staff/PGR Email. Users may notice a few seconds of disruption accessing their email during the time the procedure is performed.					
	665518	23/1/18 9:30 am	WEBTEAM	Resolved	PEGASUS
Summary: change miscmn_address_finder.pkg to call address finder app using http 1.1				Resolution: released	
Description: currently miscmn_address_finder.pkg calls address finder app using http 1.0.					
Reason For Change: http calls to pegasus server should include host header					
Affected Services: forms and apex apps using address finder					
	665519	23/1/18 9:30 am	WEBTEAM	Resolved	PEGASUS
Summary: mis_portal_http_pkg change to validate https urls				Resolution: released	
Description: change package to validate https urls using api server as database is out of date and https certificates don't install and do not know all urls needing validated to install certificates in data					
Reason For Change: package needs to validate https urls as a lot websites including strath are https now.					
Affected Services: Pegasus apps validating urls					
	665525	23/1/18 8:00 am	LTE_DEV	Resolved	MYPLACE
Summary: Update to Turnitin Plagiarims Plugin				Resolution: Completed at 8:08.	
Description: Myplace service will be unavailable to all users during this update.					
Reason For Change: Turnitin have released updated version of plugins to address the current Group Submission issues affecting Myplace & Turnitin Originality reports.					
Affected Services: Mobile app - Myplace services will not be available					
	665526	23/1/18 3:00 pm		Closed	VAX_STUDENT_RECORDS
Summary: setup new data on Vax system				Resolution: changes applied 2nd February	
Description: see Incident 316687 for full details - data setup required					
Reason For Change: Creation of new programme/course					
Affected Services: vax student records					
	665535	23/1/18 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
Summary: Release Minor Changes to 2 Student Records Modules				Resolution: Modules have been successfully released.	
Description: Release Minor Changes to 2 Student Records Modules					
Reason For Change: Required to accommodate the upgrade to 12c					
Affected Services: Student Records Menu (specifically only the 2 modules above)					
	665536	23/1/18 5:00 pm	APPLICATIONS_SUPPORT	Resolved	ADR
Summary: Release updated ADR Report				Resolution: Report module has been successfully released.	
Description: Release updated ADR Report so that text does not print outwith the form box.					
Reason For Change: To accommodate upgrade to 12c					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
Affected Services: ADR report production					
	665555	23/1/18 10:00 am	EWDS_SUPPORT	Resolved	EWDS
Summary: MyCLL				Resolution: no issues	
Description: Adding new and improved functionality and upgrading existing functionality					
Reason For Change: Ongoing business requirement					
Affected Services: MyCLL EWDS instance					
	665557	23/1/18 2:00 pm	EWDS_SUPPORT	Resolved	EWDS
Summary: Student Support Casework Management System				Resolution: no issues	
Description: Adding new and improved functionality and upgrading existing functionality					
Reason For Change: Ongoing business requirement					
Affected Services: Student Support EWDS instance					
1/24/2018					
	665507	24/1/18 3:00 pm	EMAIL	Resolved	EMAIL
Summary: Exchange Mailbox Server - Apply critical/important Microsoft Security Updates				Resolution: Server successfully patched and updated	
Description: EX2010-MBX2 mailbox server for Staff/PGR email will be patched on Wednesday 24th January 2018 between 15:00 - 16:00.					
Reason For Change: Applying critical/important Microsoft Security Updates					
Affected Services: Staff/PGR Email. Users may notice a few seconds of disruption accessing their email during the time the procedure is performed.					
	665554	24/1/18 2:00 pm	EWDS_SUPPORT	Resolved	EWDS
Summary: EWDS conference and project site updates and development				Resolution: no issues	
Description: Ongoing maintenance and development of new and existing sites for conferences and research projects.					
Reason For Change: Ongoing requirement for updates to existing functionality and new functionality/provision					
Affected Services: EWDS instances					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
1/25/2018	665508	25/1/18 3:00 pm	EMAIL	Resolved	EMAIL
<p>Summary: Exchange Mailbox Server - Apply critical/important Microsoft Security Updates Resolution: Server successfully patched.</p> <p>Description: EX2010-MBX1* mailbox server for Staff/PGR email will be patched on Thursday 2nd November between 15:00 - 16:00.</p> <p>Reason For Change: Applying critical/important Microsoft Security Updates</p> <p>Affected Services: Staff/PGR Email and Public Folder System. Users may notice a few seconds of disruption accessing their email during the time the procedure is performed.</p>					
	665539	25/1/18 10:00 am	MOBILE_APP_SUPPORT	Resolved	MOBILE_APP
<p>Summary: Mobile App front-end release: 2.3.1 Resolution: 100% rollout, as scheduled.</p> <p>Description: Patch</p> <p>Reason For Change: End of sprint release</p> <p>Affected Services: Myplace, Library, Pegasus, Exam Timetable.</p>					
	665556	25/1/18 10:00 am	EWDS_SUPPORT	Resolved	EWDS
<p>Summary: MyCLL Resolution: no issues</p> <p>Description: Adding new and improved functionality and upgrading existing functionality</p> <p>Reason For Change: Ongoing business requirement</p> <p>Affected Services: MyCLL EWDS instance</p>					
	665558	25/1/18 2:00 pm	EWDS_SUPPORT	Resolved	EWDS
<p>Summary: Student Support Casework Management System Resolution: no issues</p> <p>Description: Adding new and improved functionality and upgrading existing functionality</p> <p>Reason For Change: Ongoing business requirement</p> <p>Affected Services: Student Support EWDS instance</p>					
	665576	25/1/18 9:00 am	SERVICE_DESK_SUPPORT1	Resolved	LANDESK_SERVICE_DESK
<p>Summary: LANDesk - HaSS Incident View Resolution: HaSS IT Staff view now includes rules for IncidentManagement.Incident.</p> <p>Description: HaSS IT Staff have their own view rules for LANDesk windows. However, this only affects Requests and Changes at the moment. I will be adding a view for Incident windows so that H</p> <p>Reason For Change: To prevent HaSS IT Staff from being affected by changes that are being implemented for other teams.</p> <p>Affected Services: LANDesk Console</p>					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
1/29/2018	665529	29/1/18 5:05 pm	ETOBS_SUPPORT	Awaiting Implementation	DEVELOPMENT_AND_TRAINING_BOOKIN
<p>Summary: change to status page to allow hyperlinks</p> <p>Description: (Using this category until other arrangement gets agreed - change not related to ETOBS) Make change to status.strath.ac.uk status page to allow hyperlinks to be clickable</p> <p>Reason For Change: improve user functionality</p> <p>Affected Services: N/A</p>					
	665565	29/1/18 8:30 am	LIBRARY_SYSTEMS	Resolved	LANDESK_SERVICE_DESK
<p>Summary: Change to main hot topic process - add AV, remove T4</p> <p>Description: Tidy up process for AV weekly and monthly room maintenance templates.</p> <p>Reason For Change: Required for AV team. Remove obsolete processes</p> <p>Affected Services: Helpdesk, AV Support</p>					
	665571	29/1/18 5:00 pm	APPLICATIONS_SUPPORT	Resolved	ADMISSIONS
<p>Summary: Bulk Update PPIO Codes</p> <p>Description: Bulk Update of 7 PPIO Codes to newer PPIO with the correct calendar.</p> <p>Reason For Change: Requested by SEES to reflect the change in PPIO Start/End Dates</p> <p>Affected Services: Admissions</p>					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
1/30/2018	665541	30/1/18 1:00 am	APPLICATIONS_SUPPORT	Resolved	R&C
Summary: Accom Application and processing				Resolution: IMPLEMENTED	
Description: Release web accom application and related processing					
Reason For Change: Changes requested by the user					
Affected Services: misrac					
	665561	30/1/18 9:30 am	WEBTEAM	Resolved	PEGASUS
Summary: remove app emisStaffEmergency				Resolution: done	
Description: Remove app as no longer used.					
Reason For Change: no longer required					
Affected Services: pegasus					
	665563	30/1/18 8:00 am	NETWORKING	Resolved	NETWORK
Summary: Increase capacity of data centre switch				Resolution: Stack member added with minimal disruption.	
Description: A new stack member will be added to an extant data centre switch.					
Reason For Change: Increase capacity.					
Affected Services: Should be none, as work should not be service affecting. This step has already been performed in Graham Hills which was fairly minimally disruptive, but from which lessons were learn					
	665564	30/1/18 9:00 am	SERVICE_DESK_SUPPORT1	Awaiting Implementation	LANDESK_SERVICE_DESK
Summary: Major Incident Verification					
Description: Change to the Major Incident logging workflow: minor and medium response levels will be available on the create incident form, a major incident can only be logged by choosing the 'am					
Reason For Change: Prevent major incidents being logged in error. Controlling who is able to log major incidents.					
Affected Services: LANDesk					
	665566	30/1/18 8:00 am	APPLICATIONS_SUPPORT	Resolved	ADR
Summary: minor amendment to the ADR Report				Resolution: Report has been successfully released	
Description: minor amendment to the ADR Report to fix the signatory comments section layout					
Reason For Change: Required so that layout is correct					
Affected Services: ADR report					
	665567	30/1/18 12:00 am	WEBTEAM	Resolved	WEBSITE
Summary: Release 2 new JSP reports on server				Resolution: Completed	
Description: Add 2 new JSP files to the strath-t4 war file and then upload it to admin tomcat on OG which generate reports for internal audit / SEES and pure when deployed					
Reason For Change: Reports were requested from clients					
Affected Services: Users of the university website shall not be impacted by the change. The admin tomcat is only used for our imports for courses/staff/research					
	665568	30/1/18 8:00 am	APPLICATIONS_SUPPORT	Resolved	PEGASUS
Summary: New function in portal sessions package				Resolution: Implemented	
Description: New function to identify current available PEGASUS server.					
Reason For Change: Oracle Forms 12c upgrade					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
Affected Services: PEGASUS					
	665572	30/1/18 8:30 am	FMS_ITSUPP	Resolved	FINANCE
Summary: MISFIN_SPO_SAAS_PKG - Request for Change R923508			Resolution: Package released		
Description: Changes to Scenarios 1-3 within splits_fee_processing procedure that creates any SAAS sponsor splits as 100%, rather than as an amount					
Reason For Change: MISFIN676 error report details any sponsor / fee record splits that cannot be automatically resolved and must therefore have manual intervention by Finance using MISFIN669 to recon					
Affected Services: SAAS Status File					
	665573	30/1/18 10:30 am	PLANSUPP	Resolved	HR_PAYROLL
Summary: New FIN_HOLDING function and view amendment for Supplementary Payroll support			Resolution: Complete		
Description: New function, public synonym and relevant grants for MISFIN_HOLDING.F_FETCH_MAX_HISTORY_ID. Change to MACB4.MISFIN_SPAY_PAYMENTS_VIEW to use new function.					
Reason For Change: .To improve performance of view and to give better visibility of Supplementary Payment data to HR and Payroll					
Affected Services: Supplementary Payroll HR users					
	665575	30/1/18 11:30 am	HRPSUPP	Resolved	HR_PAYROLL
Summary: Supplementary Payroll APEX page changes			Resolution: Complete, email to Scott Wigglesworth, Stephen Scott and Ashley Sinclair		
Description: Changes to APEX Supplementary Payroll application, HR Home page (page 1) and HR Payment Query (page 65)					
Reason For Change: To improve speed and provide new column visibility (ref change request 665573)					
Affected Services: Supplementary Payroll HR users only					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
1/31/2018	665537	31/1/18 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
		Summary: Student Overnight Change	Resolution: Module was successfully release on 31/01/2018		
		Description: Student Overnight (from VAX to Oracle) Change to allow new Mode of Delivery to be processed correctly			
		Reason For Change: New mode of Delivery of "Online" is required and the process needed modified to accommodate this.			
		Affected Services: Oracle Student Record			
	665560	31/1/18 9:30 am	WEBTEAM	Resolved	PEGASUS
		Summary: change AD_GROUPS criteria to use MIS_PORTAL_DLME_EMAIL_TEMP instead of HE	Resolution: change made to live		
		Description: change AD_GROUPS criteria to use MIS_PORTAL_DLME_EMAIL_TEMP instead of HES_ORACLE_USERS			
		Reason For Change: hes_oracle_users does not always contain up to date username for user.			
		Affected Services: pegasus sunbird link			
	665569	31/1/18 8:30 am	SERVICE_DESK_SUPPORT	Resolved	LANDESK_SERVICE_DESK
		Summary: Clean up obsolete actions and conditions on HT process	Resolution: Unused hot topics for T4 now removed from process and associated unused conditio		
		Description: ISD Request HT process has 23 conditions and associated action instances relating to T4 that are unused. Remove all and delete actions.			
		Reason For Change: Large number of decisions and calculations in a process have potential performance implications. These are unused so should be removed.			
		Affected Services: Helpdesk			
	665574	31/1/18 8:45 am	LTE_DEV	Cancelled	MYPLACE
		Summary: Upgrade to Turnitin plugin on Myplace	Resolution: After discussion with Scott Walker we've decided to postpone this change.		
		Description: We need to urgently update one of the Turnitin plugins on Myplace to make the "resubmit to Turnitin" feature work correctly, as it has been slightly broken since last week's upgrade of th			
		Reason For Change: The latest version of the Turnitin plagiarism plugin from Turnitin has a bug which prevents resubmission to Turnitin of group submissions after an error state, for some specific scenarios			
		Affected Services: None			