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**June 2017**

# Change Control Calendar

## July 2017

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**August 2017**

Calls highlighted with **Red Square** are Major Change Requests.

Calls Highlighted in **Gray** have been Resolved. Calls with a strikethrough and marked with a **Black Square** have been Cancelled.

Dates Highlighted in **Blue** are University Holidays.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
					<b>1</b> 8:00 am - 665352 NETWORK 12:00 am - 665350 PFACT	<b>2</b>
<b>3</b>	<b>4</b> 8:30 am - 665353 LIBRARY_SYSTEMS 12:00 pm - 665354 STUDENT_RECORDS	<b>5</b> 3:00 pm - 665344 EMAIL	<b>6</b> 5:00 pm - 665355 ADMISSIONS	<b>7</b>	<b>8</b>	<b>9</b>
<b>10</b>	<b>11</b> 5:00 pm - 665356 STUDENT_RECORDS	<b>12</b> 12:00 pm - 665358 EMIS	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>
<b>17</b>	<b>18</b>	<b>19</b> 8:30 am - 665359 LANDESK_SERVICE_DE	<b>20</b> 9:00 am - 665357 LIBRARY_SYSTEMS	<b>21</b>	<b>22</b>	<b>23</b>
<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b> 8:00 am - 665361 NETWORK	<b>28</b>	<b>29</b>	<b>30</b>
<b>31</b>						

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Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>7/1/2017</b>					
	<b>665350</b>	2/7/17 12:00 am	INFRASUPP	Resolved	PFACT
	Summary: PFACT upgrade			Resolution: software upgraded, tested and released to users	
	Description: upgrade to 3.1				
	Reason For Change: new version				
	Affected Services: Pfact, KE (on Pegasus) and Strathclyde award management system (on Pegasus)				
<b>7/1/2017</b>					
	<b>665352</b>	1/7/17 8:00 am	NETWORKING	Resolved	NETWORK
	Summary: Optical fibre works for Student residences			Resolution: Most works completed on the weekend, and re-patching took place on Monday. Res	
	Description: Several optical fibres will be cut and redirected from Colville building into Chancellors ha				
	Reason For Change: Enabling works for the Learning and Teaching building				
	Affected Services: All network services in all student residences, apart from Birkbeck, Chancellors, and And				
<b>7/4/2017</b>					
	<b>665353</b>	4/7/17 8:30 am	LIBRARY_SYSTEMS	Resolved	LIBRARY_SYSTEMS
	Summary: Various updates to Sentry			Resolution: Completed	
	Description: Apply new CusterCon.exe				
	Reason For Change: Applying current versions and patches for Sentry as first step in diagnosing issue with cl				
	Affected Services: Library entrance				
<b>7/4/2017</b>					
	<b>665354</b>	4/7/17 12:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
	Summary: PPIO details Report			Resolution: Module has been successfully released.	
	Description: Update to PPIO details report				
	Reason For Change: Requested by SEES				
	Affected Services: PPIO Details Report				
<b>7/5/2017</b>					
	<b>665344</b>	5/7/17 3:00 pm	EMAIL	Resolved	EMAIL
	Summary: Exchange Mailbox Servers - Apply Critical/Important Security Updates			Resolution: All mailbox servers successfully patched.	
	Description: The Exchange mailbox servers hosting the email databases for Staff/PGR Students will				
	Reason For Change: Applying June 2017 critical/important Microsoft security updates.				
	Affected Services: Staff/PGR Email and Public Folder system. Users may notice a few seconds of disruptio				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>7/6/2017</b>	<b>665355</b>	6/7/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	ADMISSIONS
Summary: Release audit table				Resolution: Table successfully released.	
Description: Release audit table for UCAS PA Context Data					
Reason For Change: Requested by SEES					
Affected Services: None					
<b>7/11/2017</b>	<b>665356</b>	11/7/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
Summary: Reg 2017 preparatory release				Resolution: Release successful	
Description: Reg 2017 preparatory release. New data structure to record the RHS text for Online Reg					
Reason For Change: Required as part of the Registration 2017 changes					
Affected Services: PEGASUS Online Registration Application					
<b>7/12/2017</b>	<b>665358</b>	12/7/17 12:00 pm	FMS_ITSUPP	Resolved	EMIS
Summary: Release of fms_emis_api_pkg to agr56_load schema				Resolution: Implementation Successful	
Description: new version of fms_emis_api_pkg					
Reason For Change: Business requirement					
Affected Services: EMIS/FMS Interface					
<b>7/19/2017</b>	<b>665359</b>	19/7/17 8:30 am	LIBRARY_SYSTEMS	Resolved	LANDESK_SERVICE_DESK
Summary: Change to LIB hot topic process in LANDesk				Resolution: Completed.	
Description: Add decision for 'Cash Payment' in LIB HT process					
Reason For Change: to allow custom resolution					
Affected Services: Communicate to enquiry desk					
<b>7/20/2017</b>	<b>665357</b>	20/7/17 9:00 am	LIBRARY_SYSTEMS	Resolved	LIBRARY_SYSTEMS
Summary: Move Sentry database to centrally supported MySQL cluster				Resolution: database moved:	
Description: Move MySQL database for access control system for the Library (Sentry) off VM (lib-vm)					
Reason For Change: Back-up and security will be centrally managed.					
Affected Services: While work takes place (around 1 hour)					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
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7/27/2017

**665361** 27/7/17 8:00 am

NETWORKING

Resolved

NETWORK

Summary: Migration of connection servicing Sir William Duncan building

Resolution: done and ok

Description: The connection to the network distribution switch servicing Sir William Duncan building w

Reason For Change: Connect to newer router.

Affected Services: All wired and wireless services in Sir William Duncan.