



Click Month to go back  
**January 2018**

# Change Control Calendar

## February 2018

Click Month to go forward.  
**March 2018**

Calls highlighted with **Red Square** are Major Change Requests.  
 Calls Highlighted in **Gray** have been Resolved.  
 Calls with a **strikethrough** and marked with a **Black Square** have been Cancelled.  
 Dates Highlighted in **Blue** are University Holidays.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
			<b>1</b> 11:00 am - 665579 HR_PAYROLL 8:00 pm - 665562 SHAREPOINT	<b>2</b> 9:45 am - 665581 HR_PAYROLL 3:35 pm - 665583 HR_PAYROLL	<b>3</b> 7:00 am - 665578 SERVER	<b>4</b>
<b>5</b> 8:45 am - 665584 HR_PAYROLL 1:00 pm - 665582 PURE	<b>6</b> 8:00 am - 665570 PEGASUS 8:00 am - 665577 PEGASUS 9:00 am - 665580 R&C 5:00 pm - 665586 WEBSITE	<b>7</b> 10:00 am - 665585 WEBSITE	<b>8</b> 5:00 pm - 665591 VAX_STUDENT_RECC 7:00 pm - 665590 RIMS	<b>9</b> 8:00 am - 665589 NETWORK 9:00 am - 665592 HR_PAYROLL	<b>10</b>	<b>11</b>
<b>12</b> 11:00 am - 665597 HR_PAYROLL 11:35 am - 665598 HR_PAYROLL	<b>13</b> 8:45 am - 665593 R&C 9:30 am - 665588 MOBILE_APP 5:00 pm - 665594 STUDENT_RECORDS 5:15 pm - 665596 ADMISSIONS	<b>14</b> 8:00 am - 665595 VACANCIES	<b>15</b> 9:00 am - 665599 SERVER 5:00 pm - 665542 EWDS 7:00 pm - 665601 RIMS	<b>16</b> 9:00 am - 665602 LANDESK_SERVICE_DE 12:45 pm - 665604 HR_PAYROLL 12:50 pm - 665605 HR_PAYROLL	<b>17</b>	<b>18</b>
<b>19</b> 9:00 am - 665600 WEBSITE 6:00 pm - 665612 RIMS 6:30 pm - 665608 HR_PAYROLL	<b>20</b> 8:00 am - 665606 PEGASUS 11:00 am - 665613 FINANCE 4:00 pm - 665607 MOBILE_APP	<b>21</b> 5:00 pm - 665609 ADMISSIONS 5:00 pm - 665615 STUDENT_TT_ENQUIRY	<b>22</b> 12:10 am - 665614 VIEW_DEPARTMENT_ 10:00 am - 665603 MOBILE_APP 4:50 pm - 665617 HR_PAYROLL 6:00 pm - 665616 RIMS	<b>23</b>	<b>24</b>	<b>25</b>
<b>26</b>	<b>27</b> 11:00 am - 665611 PEGASUS	<b>28</b> 5:00 pm - 665610 ADMISSIONS				

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Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>2/1/2018</b>					
	<b>665562</b>	1/2/18 8:00 pm	STRATHCLOUD	Resolved	SHAREPOINT
	Summary: Updates for Sharepoint & Servers			Resolution: Updates applied as planned.	
	Description: Apply security updates on sharepoint servers and sharepoint itself				
	Reason For Change: Latest round of updates available and have been tested on staging farm.				
	Affected Services: SharePoint (Moss). Minimal/No disruption expected. Farm has built in redundancy so ar				
<b>2/1/2018</b>					
	<b>665579</b>	1/2/18 11:00 am	HRPSUPP	Resolved	HR_PAYROLL
	Summary: Update Supplementary Claims Data			Resolution: Implemented	
	Description: Cancel claim				
	Reason For Change: Person is employee				
	Affected Services: HR				
<b>2/2/2018</b>					
	<b>665581</b>	2/2/18 9:45 am	HRPSUPP	Resolved	HR_PAYROLL
	Summary: New Software NLW			Resolution: released	
	Description: National Living Wage				
	Reason For Change: required				
	Affected Services: Payrol				
<b>2/2/2018</b>					
	<b>665583</b>	2/2/18 3:35 pm	HRPSUPP	Resolved	HR_PAYROLL
	Summary: delete record			Resolution: deleted	
	Description: delete record				
	Reason For Change: needed				
	Affected Services: hr				
<b>2/3/2018</b>					
	<b>665578</b>	3/2/18 7:00 am	NETWORK_DRIVES	Resolved	SERVER
	Summary: Estream VM move from VC3 to VC6			Resolution: VM moved to VC6	
	Description: Estream VM being moved from VC3 to VC6. Live move, no downtime required/expected				
	Reason For Change: Being moved to new Hyper-V 2016 cluster with additional storage.				
	Affected Services: Estream Service				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
2/5/2018	665582	5/2/18 1:00 pm	MAJOR_INCIDENTS_LIST	Team Leader To Authorise	PURE
<p>Summary: Change to SAM - PURE Interface Package</p> <p>Description: This change is to remove non graduating students from the feed and alter the visibility of</p> <p>Reason For Change: Requested by PURE team</p> <p>Affected Services: none</p>					
	665584	5/2/18 8:45 am	HRPSUPP	Resolved	HR_PAYROLL
<p>Summary: Supplementary Payments temporary email change</p> <p>Description: Temporary change of email address from Supplementary Payments rejected claims from</p> <p>Reason For Change: To avoid rejection emails getting sent to assignees, where MISFIN_SUPP_PAYROLL_P</p> <p>Affected Services: Supplementary Payments</p> <p>Resolution: On PDM1, email to Stephen Scott</p>					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
2/6/2018	665570	6/2/18 8:00 am	WEBTEAM	Cancelled	PEGASUS
Summary: Release of changes to Google captcha as used by Pegasus Security and Post Graduate Description: Google is de-supporting the version of reCAPTCHA that is currently used by the Pegasus Reason For Change: Google is removing support for the reCAPTCHA version that Pegasus is currently using Affected Services: All services on Pegasus will be completely unavailable while this update is applied betwe				Resolution: Unable to change from MINOR to MAJOR so cancelling and replacing with new chan	
	665577	6/2/18 8:00 am	WEBTEAM	Resolved	PEGASUS
Summary: Release of changes to Google captcha as used by Pegasus Security and Post Graduate Description: Google is de-supporting the version of reCAPTCHA that is currently used by the Pegasus Reason For Change: Google is removing support for the reCAPTCHA version that Pegasus is currently using Affected Services: All services on Pegasus will be completely unavailable while this update is applied betwe				Resolution: Changes released	
	665580	6/2/18 9:00 am	APPLICATIONS_SUPPORT	Resolved	R&C
Summary: Online Accommodation additional associated requirements Description: New data gathered on the online accommodation to be displayed and printed Reason For Change: Required by user to view and print. Affected Services: Student Accommodation				Resolution: IMPLEMENTED	
	665586	6/2/18 5:00 pm	WEBTEAM	Resolved	WEBSITE
Summary: Website CSS Update Description: CSS update to accommodate new template to display QS Stars award logo on homepag Reason For Change: Request from head of marketing and communications to display QS Stars 5-Star logo on Affected Services: Corporate website				Resolution: Implementation completed on 7th February 2018.	
	665587	6/2/18 7:00 pm	FMS_ITSUPP	Resolved	FINANCE
Summary: Revert MISFIN_SPO_SAAS_PKG to previous version Description: Revert MISFIN_SPO_SAAS_PKG to previous version. Reason For Change: Issues with recent change leaving discarded FRS - see Incident !317798 Affected Services: FIN				Resolution: done	
2/7/2018	665585	7/2/18 10:00 am	WEBTEAM	Team Leader To Authorise	WEBSITE
Summary: Change to website personalisation framework Description: Changing the way that personalised content is displayed on the corporate website. Work Reason For Change: We have found that different faculties want different information for each country. Chang Affected Services: None, the users of the website will see no impact due to the nature of the website and th					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
2/8/2018	665590	8/2/18 7:00 pm	RIMS_SUPPORT	Awaiting Implementation	RIMS
Summary: Introduce alternative Email generation functionality Description: The current email generation code is not compliant with the recent versions of java, stop Reason For Change: As above Affected Services: SAM					
	665591	8/2/18 5:00 pm	SRVAXSUPP	Resolved	VAX_STUDENT_RECORDS
Summary: release of software Description: Release amended software to handle the issues raised in incident I318007 Reason For Change: as above Affected Services: vax - overnight to Finance ( minor)					
2/9/2018	665589	9/2/18 8:00 am	NETWORKING	Resolved	NETWORK
Summary: Upgrade wireless controller team 2 Description: Code update and reboot of wireless controller team 2 Reason For Change: Code update to fix bugs and the reboot will potentially help resolve some issues that hav Affected Services: Wireless services for					
	665592	9/2/18 9:00 am	HRPSUPP	Resolved	HR_PAYROLL
Summary: MISFIN_SUPP_PAYROLL_PKG change Description: Update to MISFIN_SUPP_PAYROLL_PKG.appointment_clash check Reason For Change: Previous code was not finding an appointment clash because of different claim end date Affected Services: Supplementary Payroll monthly run next due on 05/03/2018					
2/12/2018	665597	12/2/18 11:00 am	HRPSUPP	Resolved	HR_PAYROLL
Summary: Unverify Nat Ver Description: Univerfiy Nat Ver Reason For Change: Required Affected Services: HR					
	665598	12/2/18 11:35 am	HRPSUPP	Resolved	HR_PAYROLL
Summary: Remove Work Address Description: Remove Work Address Reason For Change: duplicate Affected Services: HR					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category	
<b>2/13/2018</b>	<b>665588</b>	13/2/18 9:30 am		Closed	MOBILE_APP	
	Summary:	Change Library Java application on API and PEGASUS servers			Resolution:	Changes to Library.war released on PEGASUS and API servers
	Description:	In order to address a known bug with the 'Books on Loan' service in the Mobile app, the				
	Reason For Change:	An issue was identified in the Books on Loan service that only allows the first 10 loan ite				
	Affected Services:	Strathclyde App - Books on Loan				
	<b>665593</b>	13/2/18 8:45 am	APPLICATIONS_SUPPORT	Resolved	R&C	
	Summary:	Student Accommodation			Resolution:	MISRAC841.rdf now released
	Description:	Student Accommodation - part of the suite of changes for the Student online accommoda				
	Reason For Change:	Part of a suite of changes				
	Affected Services:	R&C				
	<b>665594</b>	13/2/18 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS	
	Summary:	release of software			Resolution:	completed
	Description:	Enhancements to software to transfer standing data between the SR systems				
	Reason For Change:	Required to support the introduction of a new Mode of attendance for programmes (ONI				
	Affected Services:	Standing data transfer				
	<b>665596</b>	13/2/18 5:15 pm	APPLICATIONS_SUPPORT	Resolved	ADMISSIONS	
	Summary:	Allow query on Applicant Fee Status			Resolution:	The modules have been successfully released.
	Description:	Allow query on Applicant Fee Status on both MISREG904 and MISREG992				
	Reason For Change:	Requested by SEES				
	Affected Services:	Oracle Admissions				
<b>2/14/2018</b>	<b>665595</b>	14/2/18 8:00 am	SRVAXSUPP	Team Leader To Authorise	VACANCIES	
	Summary:	release of software - VAX				
	Description:	Enhancements required to software to support business process changes				
	Reason For Change:	Enhancements required to support the introduction of a new mode of attendance ONLIN				
	Affected Services:	Vax student records screens				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>2/15/2018</b>					
	<b>665542</b>	15/2/18 5:00 pm	EWDS_SUPPORT	Awaiting Implementation	EWDS
Summary: Monthly manual Windows updates to EWDS server. Requires restart.					
Description: Monthly manual Windows updates to EWDS server. Requires restart.					
Reason For Change: Sometimes applications don't come back successfully after auto updates.					
Affected Services: EWDS sites					
	<b>665599</b>	15/2/18 9:00 am	NETWORK_DRIVES	Resolved	SERVER
Summary: Live Migrate Photolib VM				Resolution: VM moved to VC6	
Description: Live migrate Photolib VM from VC3 to VC6. Large amount of data to be moved (4TB). E					
Reason For Change: Vm to be moved to VC6 2016 cluster with additional storage.					
Affected Services: Photolib database (No interruption to service anticipated)					
	<b>665601</b>	15/2/18 7:00 pm	RIMS_SUPPORT	Awaiting Implementation	RIMS
Summary: Release misrim001 - Research Grants Screen					
Description: Convert email to html					
Reason For Change: The email fix released in previous version was suffering from a fault due to a bug in the e					
Affected Services: SAM					
<b>2/16/2018</b>					
	<b>665602</b>	16/2/18 9:00 am	SERVICE_DESK_SUPPORT1	Resolved	LANDESK_SERVICE_DESK
Summary: Add Contact Method field to Main Incident & Request Windows				Resolution: The 'Contact Method' field is now available from the main incident & request windows	
Description: Request 923052:					
Reason For Change: To record the medium used to contact the enquiry service.					
Affected Services: LANDesk Web					
	<b>665604</b>	16/2/18 12:45 pm	HRPSUPP	Resolved	HR_PAYROLL
Summary: Finance Online Payslips page update				Resolution: New page implemented on Pegasus Live	
Description: Addition of new link to Pay Grades information					
Reason For Change: Moving to online payslips for all					
Affected Services: Online Payslips page in Pegasus					
	<b>665605</b>	16/2/18 12:50 pm	HRPSUPP	Resolved	HR_PAYROLL
Summary: Auto enrolment pension data fixes				Resolution: Created memberships as per request	
Description: 4 people processed via Suppl Payroll elected to join the pension scheme under auto-enr					
Reason For Change: Changes from Workers Phase II have not yet been coded into the Oracle Payroll for Aut					
Affected Services: Pensions					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>2/19/2018</b>					
	<b>665600</b>	19/2/18 9:00 am	WEBTEAM	Team Leader To Authorise	WEBSITE
	Summary: AB testing course pages				
	Description: UG / PG course pages AB testing on Desktop visitors to course pages on website.				
	Reason For Change: Increase visibility of application tabs on course pages to increase conversion rates of vis				
	Affected Services: www.strath.ac.uk				
	<b>665608</b>	19/2/18 6:30 pm	HRPSUPP	Resolved	HR_PAYROLL
	Summary: New Software 067				
	Description: bug fix				
	Reason For Change: bug fix				
	Affected Services: HRP				
	<b>665612</b>	19/2/18 6:00 pm	RIMS_SUPPORT	Awaiting Implementation	RIMS
	Summary: Mouse click misbehaving in misrim002				
	Description: The mouse click bug has re-appeared in misrim002, user unable to click into fields on m				
	Reason For Change: The main window needs close on exit to be set to Y				
	Affected Services: SAM - MISRIM002				
<b>2/20/2018</b>					
	<b>665606</b>	20/2/18 8:00 am	APPLICATIONS_SUPPORT	Resolved	PEGASUS
	Summary: Change to Space Management staff API				
	Description: Include fte in Space Management system API				
	Reason For Change: Enhancement				
	Affected Services: Space Management staff API				
	<b>665607</b>	20/2/18 4:00 pm		Closed	MOBILE_APP
	Summary: Database changes to support upcoming release of Strathclyde App version 2.3.2				
	Description: A number of database changes are required to support the upcoming release of Strathcl				
	Reason For Change: This back-end release is required to support new features in the Mobile App.				
	Affected Services: Strathclyde App				
	<b>665613</b>	20/2/18 11:00 am	FMS_ITSUPP	Resolved	FINANCE
	Summary: New Index on agr56_load.fms_acsheaderinput_snap table				
	Description: New Index on agr56_load.fms_acsheaderinput_snap table to mirror index FMS_ACSHE				
	Reason For Change: Performance enhancement				
	Affected Services: Oracle-FMS interface, FMS				



Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>2/21/2018</b>					
	<b>665609</b>	21/2/18 5:00 pm	APPLICATIONS_SUPPORT	Resolved	ADMISSIONS
	Summary: Modify Admissions screens for SELT attainments			Resolution: Modules have been successfully released	
	Description: Modify Admissions screens so that SELT attainments are ordered in the same ways as t				
	Reason For Change: Requested by SEES				
	Affected Services: Admissions				
	<b>665615</b>	21/2/18 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_TT_ENQUIRY
	Summary: release of amended software			Resolution: successfully released	
	Description: amendment to textual information passed through package relating to examination detai				
	Reason For Change: see Incident 318416				
	Affected Services: data feeds for exams to mobile application				
<b>2/22/2018</b>					
	<b>665603</b>	22/2/18 10:00 am	MOBILE_APP_SUPPORT	Resolved	MOBILE_APP
	Summary: Mobile App front-end release: 2.3.2			Resolution: As scheduled.	
	Description: Patch				
	Reason For Change: End of sprint release				
	Affected Services: Myplace, Pegasus				
	<b>665614</b>	22/2/18 12:10 am	APPLICATIONS_SUPPORT	Awaiting Implementation	VIEW_DEPARTMENT_EXAM_TIMETABLE
	Summary: release amendment software				
	Description: wording changes for department exam timetable, and student exam timetable ,				
	Reason For Change: see Incident 318416 for more information				
	Affected Services: departmental exam timetable /student exam timetable ( currently closed)				
	<b>665616</b>	22/2/18 6:00 pm	RIMS_SUPPORT	Awaiting Implementation	RIMS
	Summary: SAM - PURE Interface Pkg Changes				
	Description: 1) Remove PHD Integrated Students from the feed				
	Reason For Change: 1) Students of this type should not be in PURE				
	Affected Services: SAM-PURE Interface				
	<b>665617</b>	22/2/18 4:50 pm	HRPSUPP	Resolved	HR_PAYROLL
	Summary: Various data updates for Hr & Payroll for Feb 2018 payroll			Resolution: Changes implemented as per user requests.	
	Description: Close duplicate bank account for supplementary worker;				
	Reason For Change: Emergency changes required to the Feb 2018 payroll position,				
	Affected Services: HR & Payroll				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>2/27/2018</b>	<b>665611</b>	27/2/18 11:00 am	WEBTEAM	Awaiting Implementation	PEGASUS
	Summary: update java trusted https certificates				
	Description: update /jre/lib/security cacerts file on both but and ben servers.				
	Reason For Change: cacerts file is out of date missing root certificates for https certificates used on https://erp				
	Affected Services: pegasus servers but and ben				
<b>2/28/2018</b>	<b>665610</b>	28/2/18 5:00 pm	APPLICATIONS_SUPPORT	Team Leader To Authorise	ADMISSIONS
	Summary: Applicant Roll Forward Changes for ONLINE MoD				
	Description: Applicant Roll Forward Changes for ONLINE MoD.				
	Reason For Change: Required to address issue that the wrong classification 1 is being selected.				
	Affected Services: Admissions Roll Forward				