



# Change Control Calendar

[Click Month to go back](#)

**April 2017**

**May 2017**

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**June 2017**

Calls highlighted with **Red Square** are Major Change Requests.  
 Calls Highlighted in **Gray** have been Resolved.  
 Calls with a **strikethrough** and marked with a **Black Square** have been Cancelled.  
 Dates Highlighted in **Blue** are University Holidays.

Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
<b>1</b>		<b>2</b>		<b>3</b> 8:00 am - 665312 WEBSITE 5:15 pm - 665313 STUDENT_RECORDS		<b>4</b> 11:00 am - 665314 PEGASUS		<b>5</b> 8:00 am - 665315 PEGASUS		<b>6</b>		<b>7</b>	
<b>8</b> 5:00 pm - 665316 STUDENT_RECORDS		<b>9</b>		<b>10</b> 8:30 am - 665317 STUDENT_RECORDS 5:00 pm - 665320 STUDENT_RECORDS		<b>11</b> 7:00 am - 665318 LANDESK_SERVICE_I 5:15 pm - 665321 ADMISSIONS		<b>12</b> 7:00 am - 665319 LANDESK_SERVICE_DE		<b>13</b>		<b>14</b>	
<b>15</b>		<b>16</b>		<b>17</b> 12:00 am - 665322 PEGASUS		<b>18</b> 5:00 pm - 665324 STUDENT_RECORDS		<b>19</b>		<b>20</b> 8:00 am - 665280 SERVER		<b>21</b>	
<b>22</b>		<b>23</b> 8:30 am - 665323 PEGASUS 1:40 pm - 665325 ACTIVE_DIRECTORY		<b>24</b> 5:00 pm - 665327 STUDENT_RECORDS 5:00 pm - 665328 STUDENT_RECORDS 5:10 pm - 665326 SHAREPOINT		<b>25</b>		<b>26</b>		<b>27</b>		<b>28</b>	
<b>29</b>		<b>30</b> 8:30 am - 665329 PEGASUS		<b>31</b>									

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Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>5/3/2017</b>	<b>665312</b>	3/5/17 8:00 am	WEBTEAM	Awaiting Implementation	WEBSITE
<p>Summary: Fix to web sync</p> <p>Description: We have an issue with the sync from staging server to live web servers. A proposed fix will be tested by infrastructure.</p> <p>Reason For Change: Fix outstanding issue Major Incident 303759</p> <p>Affected Services: Web site</p>					
	<b>665313</b>	3/5/17 5:15 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
<p>Summary: Release New SR Menu Changes</p> <p>Description: Release New SR Menu Changes - Including 2 new view only options and Letter Request Type Changes</p> <p>Reason For Change: Requested by SEES</p> <p>Affected Services: Student Record Menu (on PEGASUS)</p> <p>Resolution: Modules have been successfully released.</p>					
<b>5/4/2017</b>	<b>665314</b>	4/5/17 11:00 am	APPLICATIONS_SUPPORT	Resolved	PEGASUS
<p>Summary: Amendments to Unistats applications</p> <p>Description: Add confirmation button to Unistats maintain KIS programmes application.</p> <p>Reason For Change: Enhancement request</p> <p>Affected Services: Maintain Unistats Programmes</p> <p>Resolution: IMPLEMENTED</p>					
<b>5/5/2017</b>	<b>665315</b>	5/5/17 8:00 am	APPLICATIONS_SUPPORT	Resolved	PEGASUS
<p>Summary: New API to access User Criteria</p> <p>Description: New API to access User Criteria</p> <p>Reason For Change: Customer request</p> <p>Affected Services: NA</p> <p>Resolution: IMPLEMENTED</p>					
<b>5/8/2017</b>	<b>665316</b>	8/5/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
<p>Summary: software release</p> <p>Description: Improved version of overnight load report</p> <p>Reason For Change: additional information now on report to assist users</p> <p>Affected Services: none</p> <p>Resolution: implementation completed as planned</p>					

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>5/10/2017</b>					
	<b>665317</b>	10/5/17 8:30 am	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
	Summary: Release Updated Student Letters			Resolution: The modules have now been released.	
	Description: Release updated Student Letters to reflect new signatory				
	Reason For Change: Requested by SEES				
	Affected Services: Student Letters				
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	<b>665320</b>	10/5/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
	Summary: Release of Exam Requirements Roll Forward for Exam Timetabling			Resolution: Implemented on 10/05/2017	
	Description: Release of Exam Requirements Roll Forward for Exam Timetabling				
	Reason For Change: Required for Exam Timetabling				
	Affected Services: Pegasus Exam Menu users				
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<b>5/11/2017</b>					
	<b>665318</b>	11/5/17 7:00 am	SERVICE_DESK_SUPPORT1	Resolved	LANDESK_SERVICE_DESK
	Summary: Allow analysts to send a copy of an attachment to the customer / resolve with attachmen			Resolution: First part complete - windows updated, new decisions and actions added to process	
	Description: Summary of Changes Required:				
	Reason For Change: Functionality to send a copy of an attachment to the customer / resolve with attachment already exists for ISD Incident General(1) process.				
	Affected Services: LANDesk console and LANDesk web access.				
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	<b>665321</b>	11/5/17 5:15 pm	APPLICATIONS_SUPPORT	Resolved	ADMISSIONS
	Summary: Reg Final Check Report Changes			Resolution: Modules successfully released.	
	Description: Reg Final Check Report Changes - To Include Scholarship info.				
	Reason For Change: Requested by SEES.				
	Affected Services: Oracle Admissions - Reg Final Check Report				
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<b>5/12/2017</b>					
	<b>665319</b>	12/5/17 7:00 am	SERVICE_DESK_SUPPORT1	Resolved	LANDESK_SERVICE_DESK
	Summary: Allow analysts to send a copy of an attachment to the customer / resolve with attachmen			Resolution: Changes are live with the exception of the window display rules.	
	Description: See Change - 665318				
	Reason For Change: See Change - 665318				
	Affected Services: LANDesk console and LANDesk web access.				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category	
<b>5/17/2017</b>	<b>665322</b>	18/5/17 12:00 am	APPLICATIONS_SUPPORT	Resolved	PEGASUS	
	Summary:	Car Park Release 2017			Resolution:	IMPLEMENTED
	Description:	Release of Car Parking Application 2017				
	Reason For Change:	Release of Car Parking Application 2017				
	Affected Services:	None				
<b>5/18/2017</b>	<b>665324</b>	18/5/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS	
	Summary:	Student Wellbeing web service views - bug fix			Resolution:	Implemented on 18/05/2017
	Description:	Student Wellbeing web service views				
	Reason For Change:	Bug fix				
	Affected Services:	Student Records				
<b>5/20/2017</b>	<b>665280</b>	20/5/17 8:00 am	INFRASUPP	Awaiting Implementation	SERVER	
	Summary:	LV Maintenance curran Building/St James road substation				
	Description:	Maintenance of low voltage systems in the Curran building will result in systems being run on only one power supply. So University systems should be considered at risk.				
	Reason For Change:	Maintenance of low voltage system				
	Affected Services:	N/A (at risk period)				
<b>5/23/2017</b>	<b>665323</b>	23/5/17 8:30 am		Closed	PEGASUS	
	Summary:	api service enhancement			Resolution:	done
	Description:	changes to support new url format /servicename/version and accept header				
	Reason For Change:	Enhancement				
	Affected Services:	api service mobile app				
	<b>665325</b>	23/5/17 1:40 pm	MC_HELPDESK	Team Leader To Authorise	ACTIVE_DIRECTORY	
	Summary:	Change to print management system				
	Description:	Capita \ AIT suggest change to the print management system.				
	Reason For Change:	An issue has been raised when removing users from TIC print groups (under TIC-DA container).				
	Affected Services:	Print Management system				

Date	Change #	Change Date/Time	Assigned Group	Change Control Status	Category
<b>5/24/2017</b>	<b>665326</b>	24/5/17 5:10 pm		Closed	SHAREPOINT
	Summary:	config change to server catalogue		Resolution: change has been made and service catalogue checked and ok as expected	
	Description:	change https://api.is.strath.ac.uk/service?serviceName=SERVICE_CATALOGUE to https://api.is.strath.ac.uk/api/service?serviceName=SERVICE_CATALOGUE			
	Reason For Change:	changes in API server configuration means the existing url will no longer be viable			
	Affected Services:	service catalogue			
	<b>665327</b>	24/5/17 5:00 pm	APPLICATIONS_SUPPORT	Resolved	STUDENT_RECORDS
	Summary:	Modification to Overnight Student Course File		Resolution: Modules successfully released	
	Description:	Modification to Overnight Student Course File - related to Data Archiving			
	Reason For Change:	Required for Data Archiving			
	Affected Services:	Overnight Student Course File			
	<b>665328</b>	24/5/17 5:00 pm	APPLICATIONS_SUPPORT	Awaiting Implementation	STUDENT_RECORDS
	Summary:	release software			
	Description:	amended report for exam timetabling team			
	Reason For Change:	additional column requested on Report			
	Affected Services:	exam timetable reports			
<b>5/30/2017</b>	<b>665329</b>	30/5/17 8:30 am	WEBTEAM	Scheduled	PEGASUS
	Summary:	api service enhancement			
	Description:	changes to support new url format /servicename/version and accept header			
	Reason For Change:	api service enhancement			
	Affected Services:	api service mobile app			